

General Info



BCRTA

OFFICE HOURS

9 a.m. to 5 p.m. Monday–Friday

OPERATION HOURS

6 a.m. to 11 p.m. Monday–Friday

MTS (Middletown Transit System)

OFFICE HOURS

9 a.m. to 5 p.m. Monday–Friday

OPERATION HOURS

6:30 a.m. to 6:30 p.m. Monday–Friday

8:30 a.m. to 4:30 p.m. Saturday

Reservations

- Trip reservations are accepted from 7 a.m. to 6 p.m. Monday–Friday. Call 513-785-5237.
- All next-day BCare trip requests made by 6:00 p.m. will be accommodated. BCare trips can now be scheduled up to 14 days in advance using the BCRTA BCare app. BCare riders must have an ADA-approved application on file.
- Reservations and cancellation requests may also be emailed to request@butlercountyrta.com.

HOLIDAY CLOSURES

- New Year's Day
- July 4th
- Day After
- Memorial Day
- Labor Day
- Thanksgiving
- Thanksgiving
- Christmas Day

Hours of operation vary by routes. BCRTA suspends or operates limited service on certain holidays. BCRTA operates whenever safely possible. Visit butlercountyrta.com or check the Transit app for service alerts, schedule changes and service availability during inclement weather.

IMPORTANT INFO

- All passengers must have exact change.
- BGo and BCare buses may arrive up to fifteen (15) minutes before or after the scheduled pickup time under normal circumstances.
- BGo and BCare buses will wait five (5) minutes after arrival within the pickup window for a passenger to board.
- Cancellations must be received one (1) hour before the schedule pickup to avoid a charge.
- Passengers are permitted to carry-on four (4) normal size shopping bags. Bags must be secured in either your lap or on the floor below you.
- BCRTA recommends that all passengers wear a safety belt when available. Mobility devices must be secured in accordance with BCRTA policy.
- In accordance with Ohio State Law, certain children must be secured in an approved safety seat.
- No smoking or electronic cigarettes.
- No eating or drinking.
- Children under the age of twelve (12) ride for free and must be accompanied by an adult.
- BCRTA can accommodate all standard mobility devices.
- BCRTA accommodates all service animals.

TITLE VI NOTICE OF PUBLIC RIGHTS

Title VI Notice of Public Rights - The Butler County Regional Transit Authority (BCRTA) operates all services, routes and accommodations without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the BCRTA of Hamilton, OH and/or the Federal Transit Administration. For more information on the BCRTA civil rights program, and the procedures to file a complaint, contact 513-785-4346; or visit our administrative office at 3045 Moser Ct., Hamilton, OH 45011.

For more information, visit butlercountyrta.com. A complainant may file a complaint directly with the Federal Transit Administration by completing a Title VI Complaint form and mailing it to the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590. If information is needed in another language, contact BCRTA at 513-785-4346 Para obtener más información llame a BCRTA al 513-785-4346.

This document is available in alternative formats or languages upon request.

CUSTOMER SERVICE | MONDAY THRU. FRIDAY 7 A.M. TO 6 P.M.

513-785-4346 OR 800-750-0750 TTY

3045 MOSER COURT HAMILTON, OHIO 45011



Rider Guide

2024

BUTLERCOUNTYRTA.COM



Ride-share Services

TAP • BOOK • RIDE

BCRTA BGo is a ride-share service that uses public transit vehicles and costs \$5 per one-way trip. **Call 513-785-5237 to reserve a trip today!***

The bus will pick you up in front of your home or pickup location and take you anywhere in Butler County. Rides can be booked up to seven days in advance. Trips are first come, first served based on availability.

HOURS

MON. THRU FRI.

6 a.m. to 11 p.m.

Download the BGo app, powered by Via, to book on-demand trips! The BGo app operates like Uber or Lyft, allowing riders to request, track and pay for trips in real time.

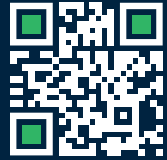
TRACK YOUR RIDE IN THE BGO APP



*You must call 513-785-5237 to book **advanced** trips.

On-demand trips can be requested with the BCRTA BGo app.

Ride with Confidence



Plan your trip and track your ride using the Transit app.

FIXED ROUTES

A Fixed route has designated streets and stops that it operates on. Passengers can only be picked up or dropped off at specific BCRTA/MTS or CincyLink bus stops.

Regional Routes

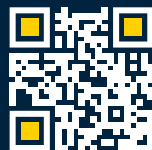
- R1: Hamilton/Middletown
- R3: Hamilton/Oxford
- R6: Job Connector
- CincyLink Commuter Service

Oxford/Miami University Routes (U&P)

- U1: Campus Core
- U1W: Campus Core with Walmart Flyer
- U3: Tollgate Loop
- U4: Western Campus/North Loop
- U4D: Western Campus/North Loop with Ditmer Parking Lot

Middletown Routes

- Blue Line
- Gold Line
- Green Line
- Red Line



Fares

BGo & BCare

- BGo General Public.....\$5 each way
 - ADA Hamilton/Oxford.....**FREE**
 - ADA Middletown.....**FREE**
- ## Fixed-Routes
- Regional Routes.....**FREE**
 - University Routes (U&P).....**FREE**
 - Middletown Color Routes.....**FREE**
 - CincyLink.....\$5 each way

MOBILITY MANAGEMENT

BCRTA's mobility management services include: individual and group travel training sessions, community outreach, transit education presentations and connecting individuals with transportation resources.

For more information contact Customer Service **513-785-5237** or request@butlercountyrta.com



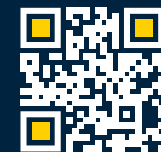
Bikes Ride Free

You can't bring your bike on the bus, but you can put it on the rack in front. If the rack is full, please wait for the next bus.

LOADING YOUR BIKE

- Lower the rack
- Place bike on the rack
- Secure rack over the tire
- Notify driver upon exiting

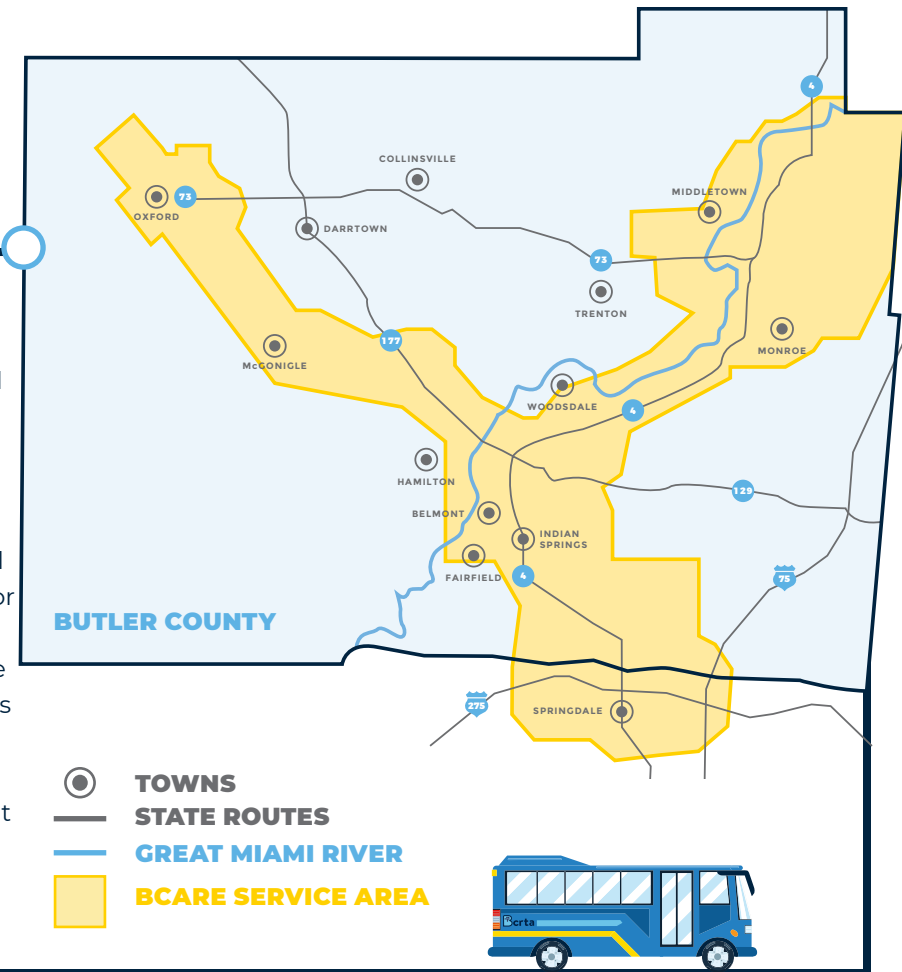
LEARN HOW TO RIDE THE BUS



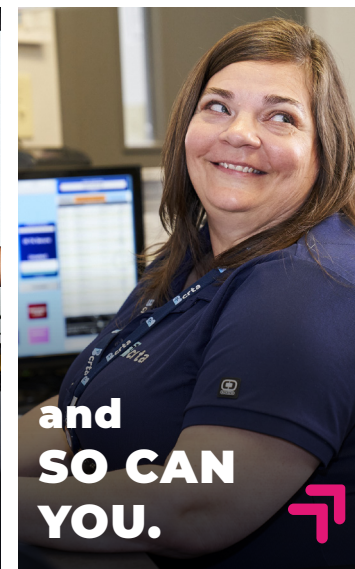
BCare Paratransit

BCRTA and MTS provide accessible origin-to-destination bus service for persons with disabilities that may be unable to ride fixed route buses. BCare transportation is available within three quarters of one mile from any fixed route during regular operating hours of the closest route. Persons requesting BCare services must fill out an ADA application and be approved for services. BCRTA provides service to visitors whose disability is apparent or who provide documentation of disability. BCRTA accepts ADA cards from other transit agencies. For more information or to obtain an application, please call **513-785-5237** or visit butlercountyrta.com.

*Reasonable Modification Requests can be made by calling Customer Service at 513.785.5237.



BUTLER COUNTY RTA is going places



and **SO CAN YOU.**



Join the BCRTA team, enjoy these benefits:

- Paid training
- Consistent hours
- Health insurance
- Retirement fund
- 29 PTO days/year



APPLY TODAY